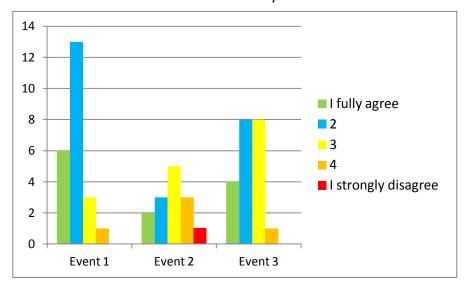
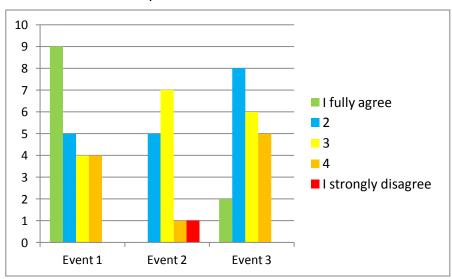
1. Information before the event and communication with organiser

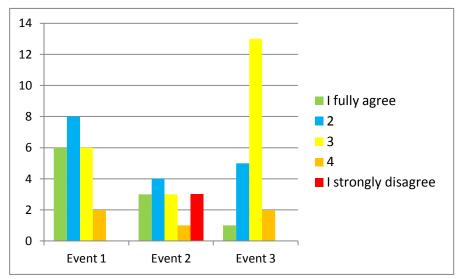
All information about the event was easy to find and understand.



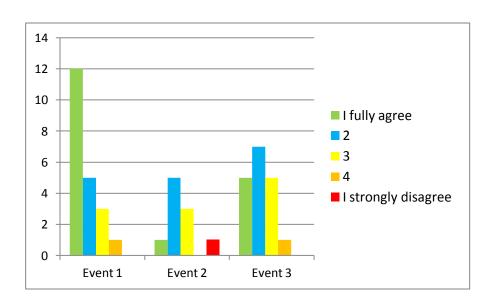
The organiser's website was easy to use, well designed and contained all necessary information.



All information (bulletins etc.) was given in time.

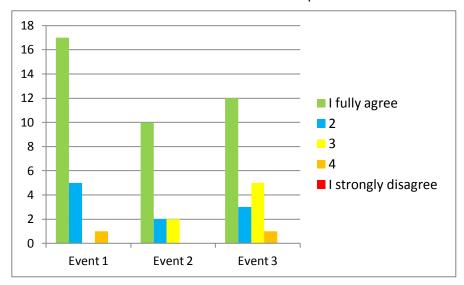


The organiser answered inquiries promptly and competently.

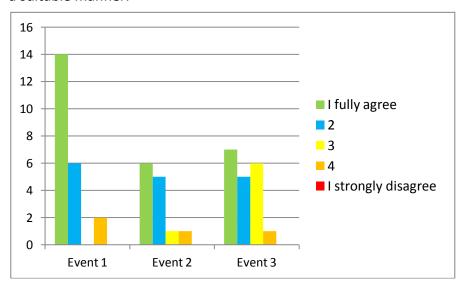


2. Event programme

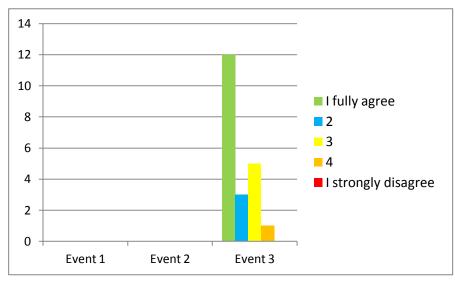
It was well balanced and the order of the competitions was fine.



Open/public races were held in conjunction with the main event in a suitable manner.

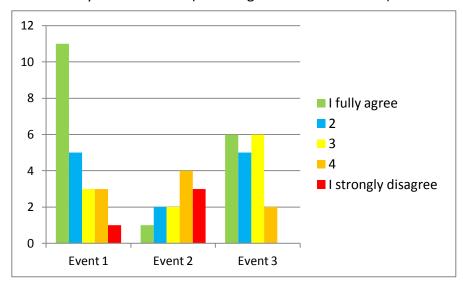


The rest day was scheduled according to the competitors' needs.

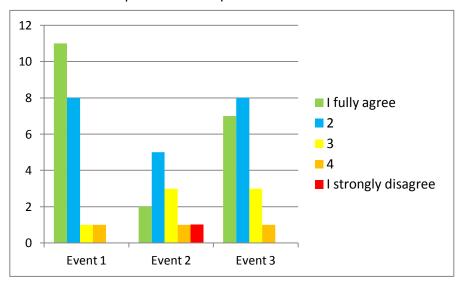


3. Event centre

All necessary infrastructure (including free internet access) was available.



The staff was competent and helpful.



Explanations

Events and responses

Event 1: 23 responses

World Cup Denmark (including 3 feedbacks from teams)

May 2014

Event 2: 14 responses

World Cup Sweden (including 1 feedback from a team)

July 2014

Event 3: 21 responses

WOC/JWOC/WMOC (11 elite athletes, 2 juniors, 5 masters,

August 2014 2 teams, 1 other)

Competitions (see 6. Feedbacks on different competitions)

Event 1: Event 2: Event 3:

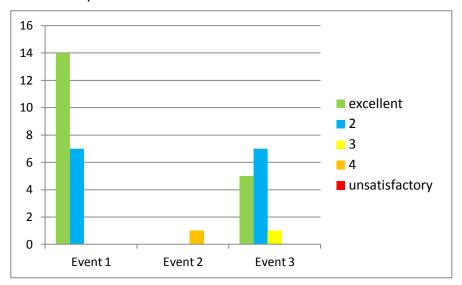
Sprint (Sp)Sprint (Sp)Sprint (Sp)Long (Lo)Middle (Mi)Middle (Mi)Mixed Relay (MRe)Long (Lo)Long (Lo)

Relay (Re)

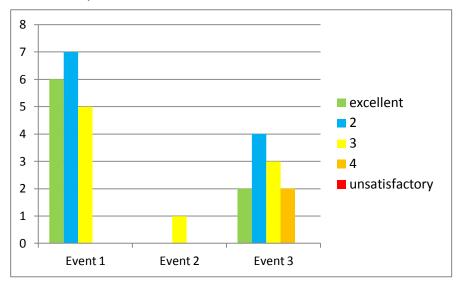
Mixed Sprint Relay (MSR)

3. Accommodation and food Here are only answers from participants who used the organiser's accommodation.

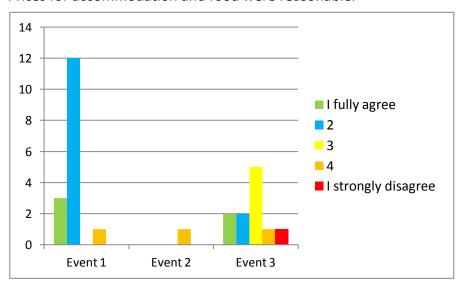
How would you rate the accommodation?



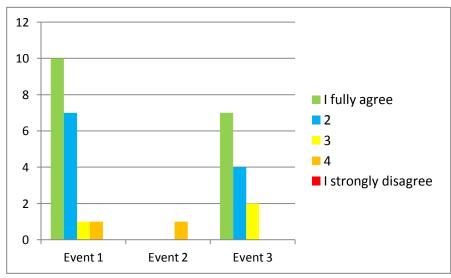
How would you rate the food?



Prices for accommodation and food were reasonable.

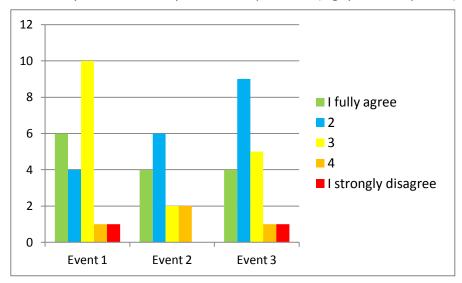


There was secure bike storage at the accommodation.

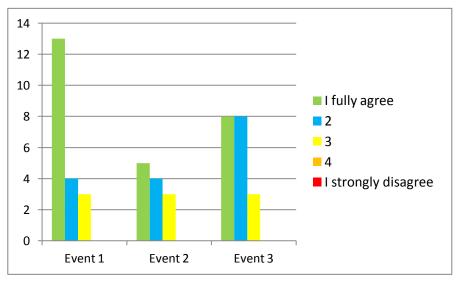


4. Transport to the competitions / finish arenas

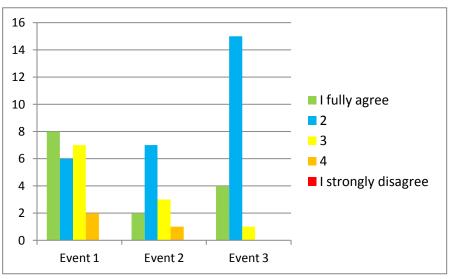
It was easy to find the way to the competitions (signposts, maps etc.).



The times indicated to get to the finish arenas were correct.

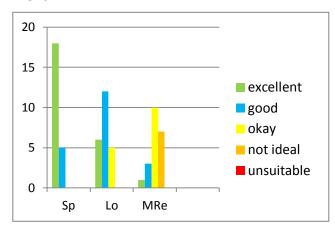


Parking at the finish arenas was well-organised.

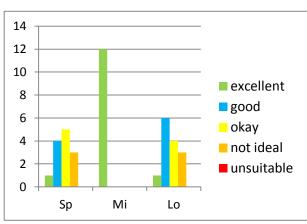


Terrain: suitable, interesting, challenging, dense network of tracks

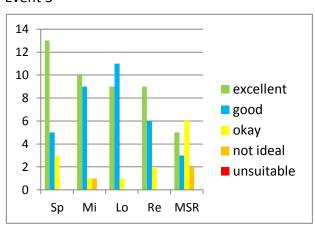
Event 1



Event 2

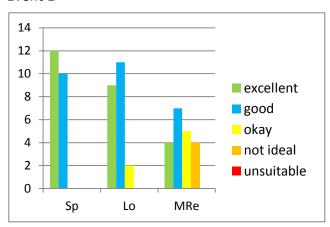


Event 3

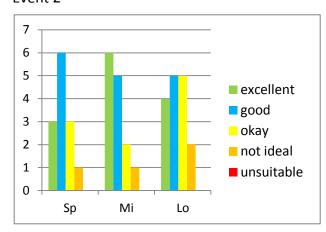


Maps: see also separate point 7

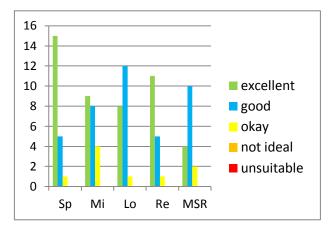
Event 1



Event 2

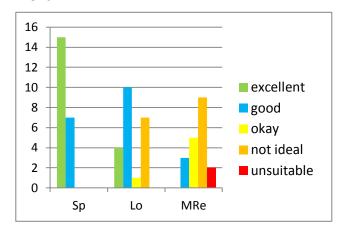


Event 3

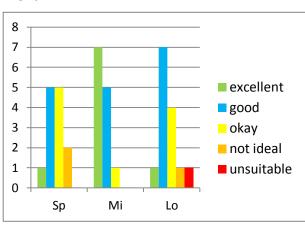


Courses: interesting, challenging, appropriate for discipline

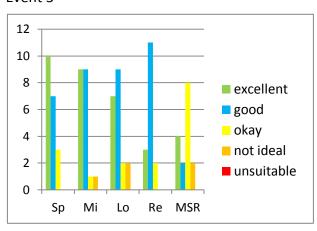
Event 1



Event 2

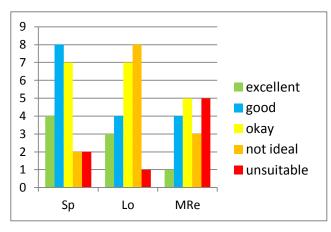


Event 3

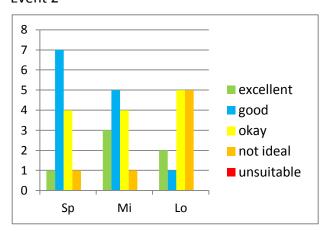


Safety: traffic, dangerous places in terrain, marshals

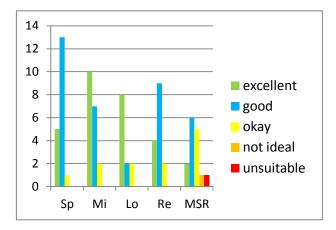
Event 1



Event 2

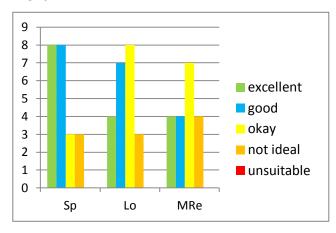


Event 3

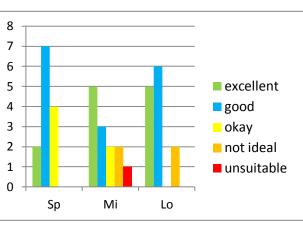


Fairness: start, shortcuts, marshals in terrain, quarantine zones

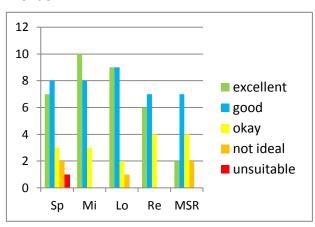
Event 1



Event 2

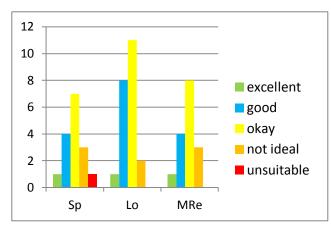


Event 3

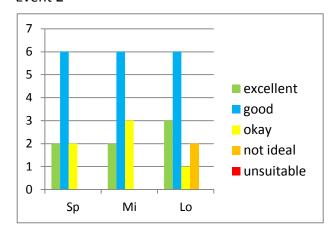


Refreshments: at start, during race, at finish

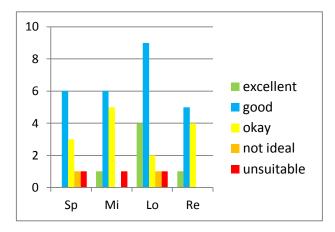
Event 1



Event 2

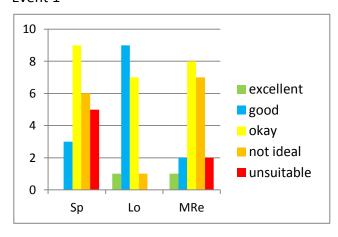


Event 3

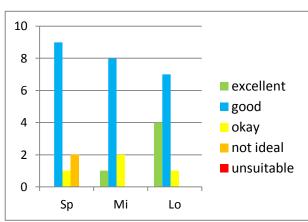


Quarantine zones (warm up, cool-down):

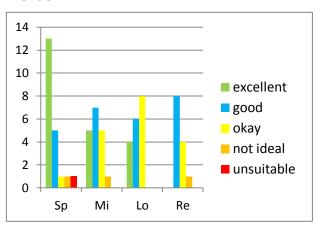
Event 1



Event 2

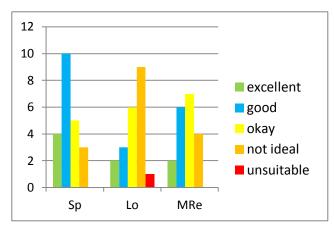


Event 3

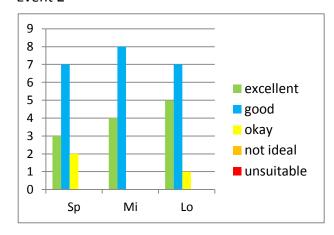


Start: fair, quiet, hand-over of maps, shelter

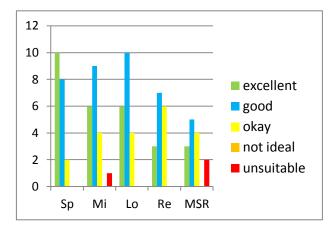
Event 1



Event 2

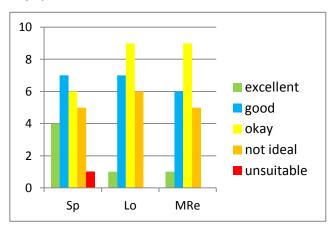


Event 3

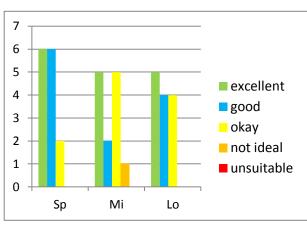


Finish arena: safe ride-in, display of results, spectator-friendly, atmosphere, speaker, shelter, refreshments

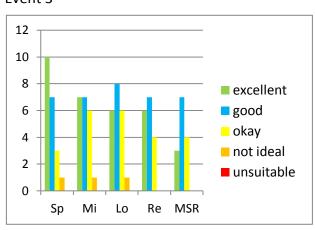
Event 1



Event 2

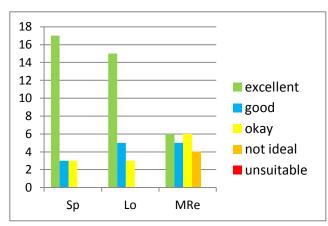


Event 3

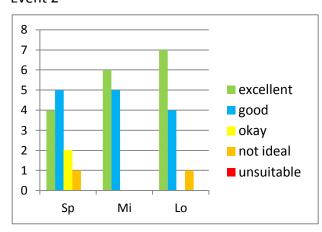


Technical organisation: controls in correct place, etc.

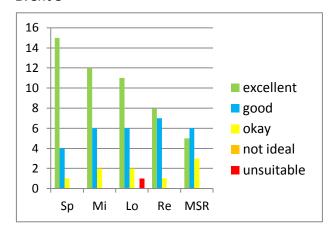
Event 1



Event 2

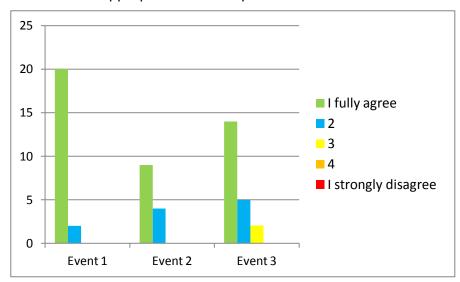


Event 3

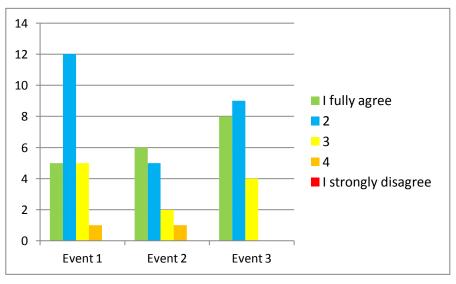


7. Maps

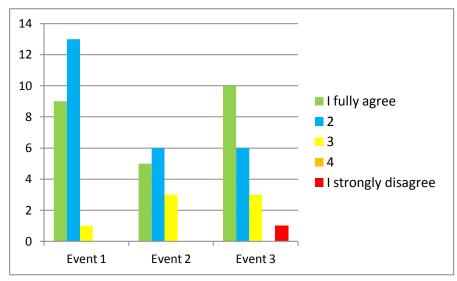
The scale was appropriate on all maps.



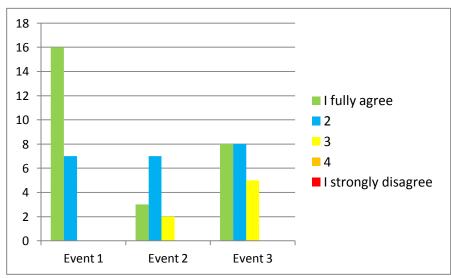
The maps were accurate and showed the latest changes.



It was clear for the competitors were you could pass and where not.

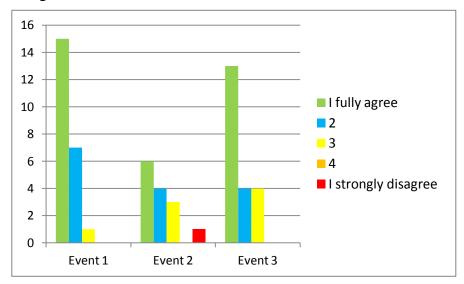


The precise location of the controls was clearly visible on the map.

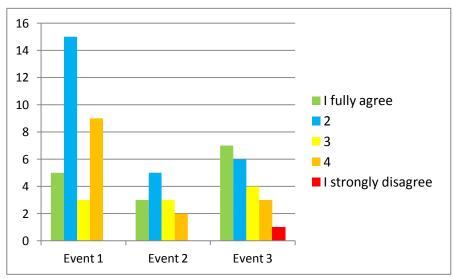


7. Maps

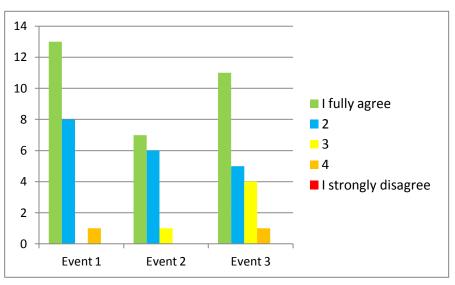
The printing quality was good and the maps could be read well while riding.



Overprinting didn't cover any important features such as tracks or junctions.

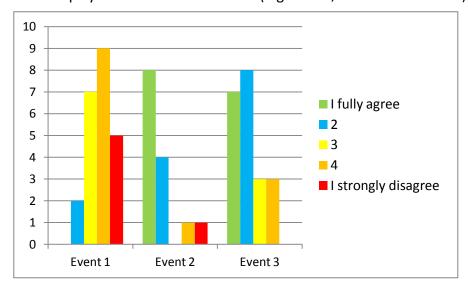


The print on the maps was good and resistant to handling and moisture.

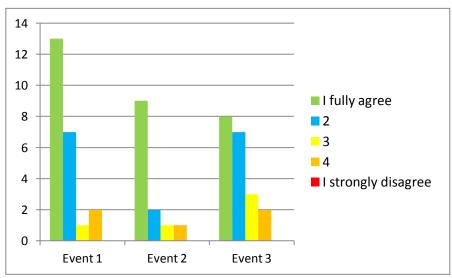


8. Time-keeping and results

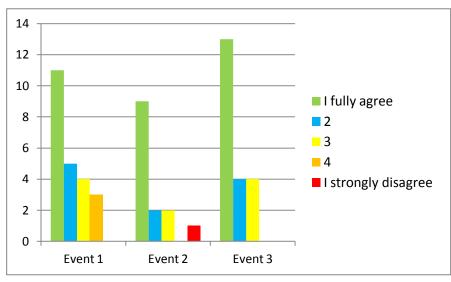
Good display of results at finish arena (big screen, wooden board etc.)



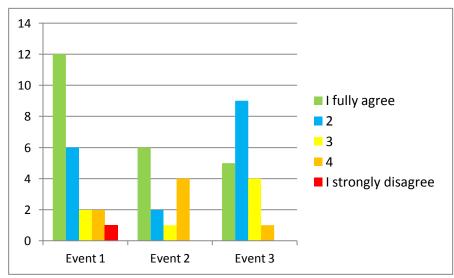
Correct results were published on the internet on the day of the event.



Results were prompt and correct.

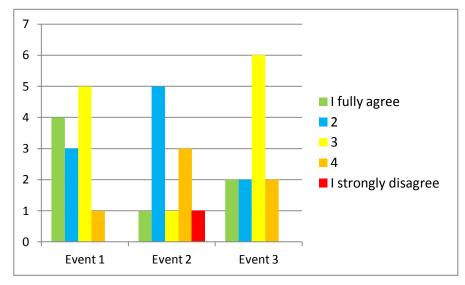


Split times were available on the day of the event.

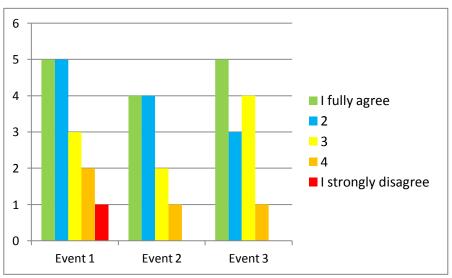


9. Team officials' meetings and information during event

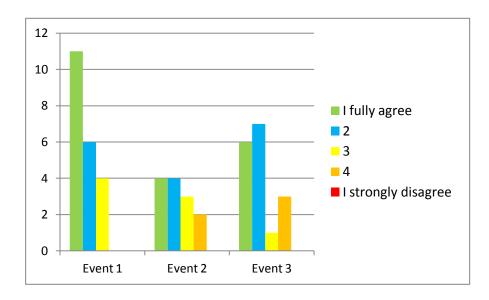
Team officials' meetings were well-organised and the information given was easy to understand.



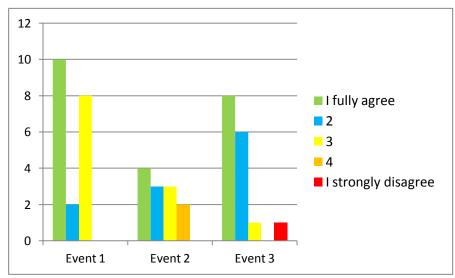
All the necessary information was given at the team officials' meetings.



The start lists were correct and published in time.

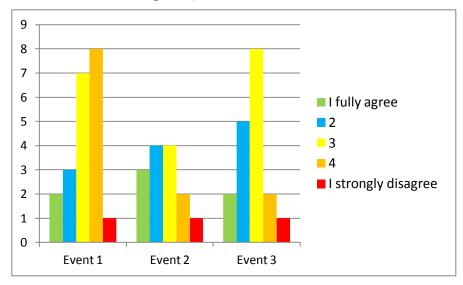


The latest information (e.g. start lists) was available on-line.

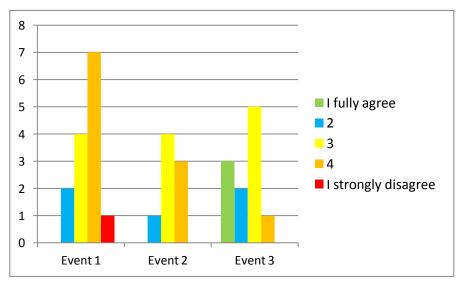


10. Publicity, media, press

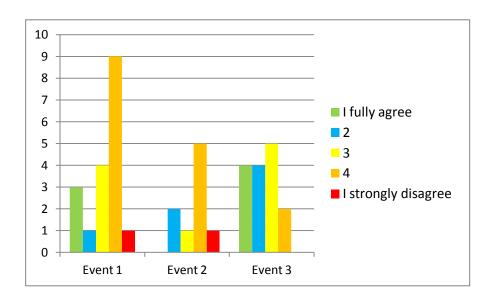
It was easy for spectators at the finish arena to follow the competitors (well-informed speaker, start bibs according to starting order, display of results, GPS-tracking, ect.)



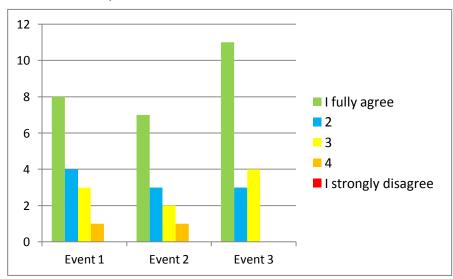
Media and press people found adequate facilities and working conditions at the event centre and the finish arenas.



The organisers made every effort to maximise media coverage without jeopardizing the fairness of the competitions.

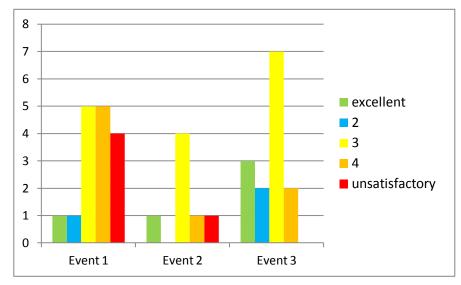


Interviewers and photographers did their work in a way so as not to disturb the competitors.

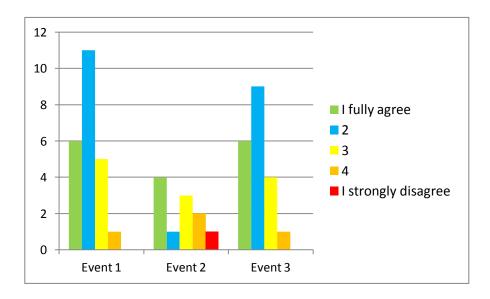


11. General organisation

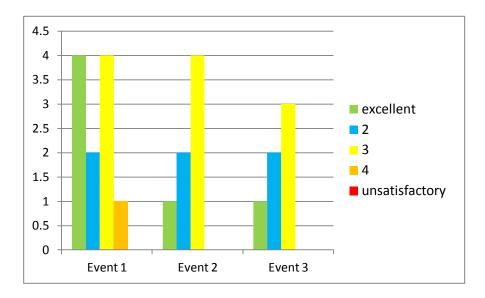
How would you rate bike mechanic services provided by the organizer (mechanic at start or bike repair shop at the event centre or nearby)?



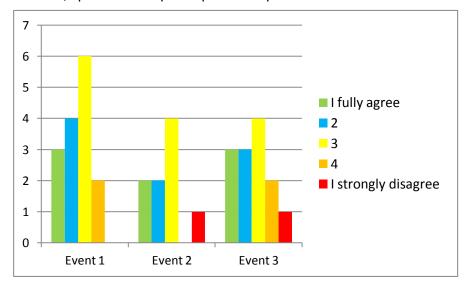
Bike-wash was well organised (possibilities at finish arenas, event centre, accommodation; enough stations, etc.).



How would you rate the quality of the open/public races?

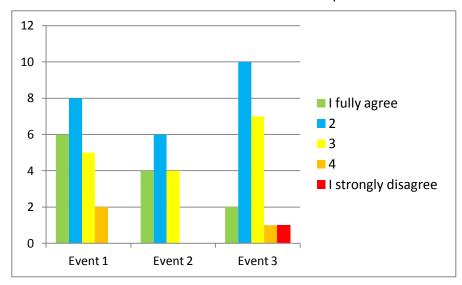


Point 9: Information (e.g. regarding locations) was also easily accessible to people who did not take part in the elite classes such masters, spectators or participants at open races.

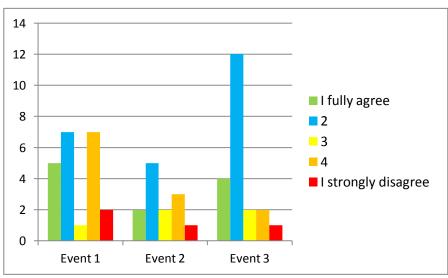


12. Ceremonies and banquet

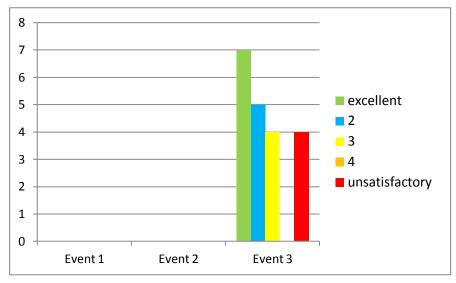
Place and time of ceremonies fitted well into competitors' schedule.



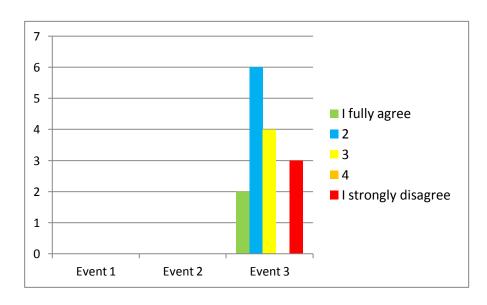
The prize-giving ceremonies were dignified and worthy of the event and of adequate duration.



How would you rate the food at the banquet (quality, quantity)?

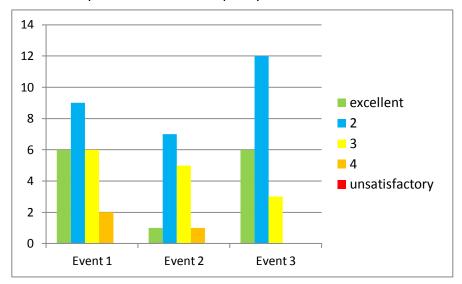


The price for the banquet was reasonable.

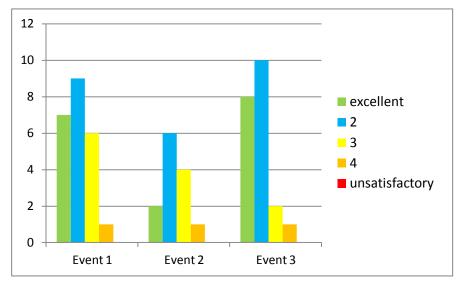


13. Overall rating of the event

How would you rate the overall quality?



How would you rate the atmosphere of the event?



Nov 2014/uh