

Evaluation of MTBO World Cup 2012 - summary of remarks

1. Information before the event, entry, administration

- Organiser must be fluent in English and should answer promptly.
- Each competitor should receive a copy of bulletin 4. It's appreciated if bulletin 4 is already online one week before the event.

2. Event programme

- Shorter distances should be before Long.
- Long on the last day is not ideal when competitors travel home on the same day.
- For social reasons it's considered to be nice to have the relay as last race.
- If the Sprint takes place in an urban area, it might be best to have it on Sunday to avoid too much traffic.
- Competitions for the Masters mustn't take place at the same time and in the same terrain as the races for the Elite.
- Especially if the competitions take place further away from the event centre, it is appreciated that public races are scheduled as soon as possible after the Elite races so that transportation can be shared.
- There seems to be only little demand for organized activities on the rest day.
- Public races should take place as soon as possible after the elite races so that teams can share transport.

3. Event centre: points which are important

- Competent staff who speaks English well
- Internet access (WiFi)
- Bike wash with hoses

4. Accommodation and food

- The accommodation must be as advertised and facilities should be described truthfully.
- The prices for food offered by the organiser should be adapted to the price level for food in this country.
- Secure but easily accessible bike storage is appreciated.

5. Transport to the events / finish arenas

- It is important for the competitors to get to the competition areas. Good signposting or a sufficient number of detailed maps for each team are a must!

6. Feedback on technical aspects

- Course setting:
 - If the ideal route leads across a forbidden area, competitors must know about it and marshals in the terrain should ensure fairness.
 - The difficulty of the courses must be worthy of the event.
 - In competitions where a course-splitting system is used (Relay and Long with mass start) riders of the same federation mustn't receive the same combination.
- Terrain:
 - Middle should take place in a terrain with a dense network of tracks.
 - Areas without navigational challenges should be avoided.

7. Maps

- For a good readability the map scale must be appropriate.
- Maps must be up to date.
- Quality of the printing and material must be such that neither print nor material gets damaged when folding the map.
- Control circles and connecting lines must be under the tracks in order not to cover tracks or other important features.
- If off-track riding is allowed, the map must also be correct "between" the tracks, e.g. if there are any obstacles such as thickets or marshes, they must be mapped.

8. Time-keeping and results

- Praise for big result board at finish arena, live-tracking of GPS and online live results.
- Display of results just on a computer screen is insufficient.

9. Team officials' meetings and information during event

- Correct start lists were sometimes a problem.
- If possible the meetings should always be at the same time.
- If necessary a microphone should be used at the meetings.
- Information session for Masters was considered a good idea.
- All the information given at the meetings should also be available online (mainly for Masters and people taking part in public races).

10. Publicity, media, press

- Event should be made visible in the local area (posters etc.).
- Start numbers according to starting order or GPS-tracking, live results and a professional speaker help a lot to follow a competition.
- If there's TV, it shouldn't only be about the local team.

11. General organisation

- Especially in hot weather, enough water – at the start but also on the course and at the finish – must be provided.
- To ensure fairness there must be quarantine zones, particularly in the Sprint.
- A bike mechanic service should be available during the whole event (also on Sunday or public holiday).
- It would be nice to have internet access and a bike wash also at the finish arena.
- Start officials should be dressed properly (no bikini) and they should concentrate on their job and not make lengthy phone calls.

12. Ceremonies and banquet

- Flower ceremonies should be as soon as possible after the competition.
- Prize-giving ceremonies should be short (no long cultural performances) and they should not take place too late in the evening.
- Everybody who is called on stage at the prize-giving should receive a little something.
- The banquet shouldn't be in the evening before the Long.
- The banquet should be organised in a way to avoid queuing and "fighting for food".
- The banquet is not an opportunity for the organiser to make money but it is a social event for the competitors.

Overview summary of remarks

	CZE	POL	HUN	EST
Information before event, communication with org.		organiser's English wasn't good		
Event programme	Middle should be before Long	Long on day of departure wasn't ideal	- not ideal to have comp. for elite & masters at same time - Relay should be last race	
Event centre	no facilities for media/press	not enough qualified staff		
Accommodation & food			food wasn't very nice and quite expensive	
Getting to the competitions	signposting wasn't very good	no signposting to model ev.		
Terrain			unsuitable terrain for Middle	
Maps	scale Middle not appropriate	very poor quality	- good readability - Middle incorrect in some places	
Courses		unfair forking in Long mass start	- Middle too easy - counterflow in some comp. - Long Masters too short	- no dangerous moments - some boring legs in Long

Fairness	Long could be improved	riders of same country got same course in Long mass st.	Sprint terrain had been used at WRE 3 years before	
Refreshments		no water at start or finish	no water at start of Middle	
Quarantine zones		- not set up in a proper way - no quarantine at Sprint		
Results	bad display at finish; split times were late		- wooden result board - GPS-tracking, online results	- GPS-tracking was great - big board with results
Various remarks regarding competitions		- no or insufficient number of toilets in some places - problems at start		
Team officials' meetings, information during event	information was not always correct	- meetings didn't always start at the same time - problems with start lists		it was a little difficult to find information about public races
Publicity, media, press	start numbers were according to starting order	- It was difficult to follow competitions at finish arena - TV only for Polish team	not very visible to outsiders	
Bike-wash	no proper bike-wash	no bike-wash at finish	no proper bike-wash at EC	
Bike mechanic services		no mechanic	closed on Sun/public holiday	
Prize-giving ceremonies		a bit late in the evening	too lengthy	
Banquet	no banquet	unpopular time (before Long)	badly organized ("fight" for food)	good concept with buffet and live band
Various		excellent piano concert at prize-giving ceremony		

EXPLANATION:

negative remarks

	one negative remark
	some negative remarks
	many negative remarks

positive remarks

